

Omni Market Tide Limited

ACN 096 687 839

PRIVACY POLICY

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1 ABOUT THIS POLICY

- 1.1 Omni Market Tide Limited (**we, us, our** or **Company**) understands the importance of keeping personal information private.
- 1.2 This privacy policy is aligned with the Australian Privacy Principles as set out in the *Privacy Act 1988* (Cth) (**Privacy Act**) and describes the way that we may collect, hold and disclose personal information.

2 TYPES OF PERSONAL INFORMATION WE MAY COLLECT

- 2.1 We may collect the following personal information:
- (a) your contact details including your name, contact phone number and email address;
 - (b) details regarding conversations we have had with you; and
 - (c) other information relevant to you that relates to the Company.
- 2.2 We may collect sensitive information about you (such as your criminal record or health information) if you consent and it is reasonably necessary to provide our services to you.

3 HOW WE COLLECT PERSONAL INFORMATION

- 3.1 We will collect personal information only by lawful and fair means, including:
- (a) directly from you or from your authorised representatives, including through meetings, interviews, your use of our website or subscription to our newsletters, business cards, interviews or applications; or
 - (b) if unreasonable or impractical to collect the information directly from you, through indirect means such as from third parties which may include service providers or regulatory authorities.

4 PURPOSES FOR WHICH WE COLLECT, HOLD, USE AND DISCLOSE PERSONAL INFORMATION

- 4.1 Any personal information collected by us will generally only be used or disclosed for the purpose it was collected, although we may from time to time use personal information for another purpose where it would be reasonably expected by you or if allowed by law, including:
- (a) to provide (and to improve) our services to you or our clients;
 - (b) to manage our relationships with you or our clients;
 - (c) to provide you with updates about our business or important updates to the company (unless you elect not to receive such communications, or for your personal information not to be used in conjunction with direct marketing);
 - (d) to provide you with notices or information required under the *Corporations Act 2001* (Cth), such as notices of general meetings;
 - (e) to provide information on or market our, or our client's, products or services to you;
 - (f) to analyse or enhance our services or internal operations;

- (g) where disclosure or use is required or authorised by law; or
- (h) any other purpose for which you have consented.

5 ACCESS AND ACCURACY

- 5.1 Subject to exceptions allowed by law, you have the right to access personal information we hold about you and to seek its correction. Please contact us (at our contact details provided below) to request for access to your information, or if you have a complaint concerning your information privacy.
- 5.2 We may decline a request to access or correct personal information where allowed under the Australian Privacy Principles and use reasonable endeavours to provide you with our reasons in writing.
- 5.3 Depending on the circumstances, we may charge you reasonable costs for providing access to your personal information. There is no fee for lodging a request for access.

6 HOW WE HOLD PERSONAL INFORMATION

- 6.1 We will take reasonable steps to protect your personal information from misuse, loss, unauthorised access and modification or disclosure. If we no longer require the use of your personal information, we will take reasonable steps to destroy or permanently de-identify it.
- 6.2 The internet is not always a secure environment. If you use the Internet to send us any information, it is sent at your own risk. Our websites may contain links to other websites. We are not responsible for the privacy practices or the content of such other websites.
- 6.3 Personal information may be stored electronically through third party data centres, which may be located overseas, or in physical storage at our premises or third party secure storage facilities.
- 6.4 Our website (www.omnimarkettide.com) does not use “cookies” or collect your personal information, except where you voluntarily supply such information.

7 OVERSEAS TRANSFERS OF PERSONAL INFORMATION

- 7.1 We may disclose your personal information to the following overseas recipients:
 - (a) anyone that you have consented for us to disclose personal information to;
 - (b) our related entities, employees or officers that may be overseas;
 - (c) external service providers that may assist us in our business in providing administration, information technology or other services;
 - (d) external service providers, if necessary for us to provide you with your requested services; and
 - (e) Anyone else as authorised by law.

8 AMENDMENTS

We reserve the right to amend this document at any time without notice to you, with such amendments to take effect from the date of publication on our website (www.omnimarkettide.com).

9 CONTACT US

If you would like more information regarding the way we manage your personal information or if you wish to make a complaint, please contact us at:

Attn: Privacy Officer
Level 2, 400 Queen Street
Brisbane QLD 4000

We will endeavour to investigate the complaint and respond to you. If you are unhappy with our response, complaints may be made to the Office of the Australian Information Commissioner (www.oiac.gov.au).